

# Deepak Mukkara



*Lead UX/UI Designer*

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## Summary

Bachelor's degree with over 14 years of professional experience, including 10+ years specializing in UX/UI design and user-centered product development. Skilled in research, interaction design, information architecture, usability testing, and visual design, with a proven record of delivering intuitive solutions for enterprise and healthcare products.

## Education

**UX Academy (UX/UI Designer Certificate)** – DesignLab | Jan 2017 – Aug 2017

**Post Graduate Diploma in Computer Science** – ACARE India | 2001 – 2002

**Bachelor of Dental Surgery** – India | 1996 – 2001

## Skills

Research & Discovery – Personas, scenarios, competitive analysis

Interaction Design – Interface design, design patterns, component-level detail

Information Architecture – User flows, taxonomy, site maps

Usability – Testing principles, planning, execution, moderation

Visual Design – Screen composition, iconography

Tools: Pen & paper, Figma, XD, Illustrator, Photoshop, InVision, Marvel, Axure RP

## Professional Experience

**Lead UX/UI Designer – Softrams | Mar 2020 – Present**

- Applied design thinking to uncover user pain points through direct user testing and stakeholder engagement.
- Led design workshops, producing low- and high-fidelity mockups and prototypes.
- Presented qualitative data from usability studies and recommended design improvements.
- Partnered with cross-functional agile teams (developers, testers, 508 experts, product analysts) to align design with product delivery.
- Delivered user-centered solutions that balanced business needs and end-user goals.

### **UX/UI Designer – Air Techniques International (ATI) | Dec 2018 – Mar 2020**

- Designed software application (proof of concept) ATI Data Suite from ground up, this
- would allow end users to connect existing devices and efficiently create clean room
- and bio safety reports.
- Designed interface for upcoming photometer by considering stakeholders
- requirements, customer feedback, and research findings.
- Designed Interface to interact with Polaron Real time Bio-Aerosol Detector, Polaron
- monitors the air continuously and provides early-warning alarms of potential threats.
- Produced wireframes, high and low fidelity mockups using illustrator and clickable
- prototypes with over 300 screens using inversion and marvel.
- Created engaging and original designs at various levels of fidelity that reflect the
- business need and the user's needs.

### **Freelance UI/UX Designer – Netsyms, CA | Jan – Oct 2018**

- Interaction Design, Prototyping & Testing, and User Interface Design.
- Led the company through complete redesigns of their B2B mobile/website.

### **Volunteer UX/UI Designer – Code for Baltimore | Jan 2015 – Oct 2017**

- Improved usability and interfaces for nonprofit projects through research and testing.
- Volunteered for non-profit work to assist with design and usability improvements.

### **Hyperion Admin/Developer – HR Cache Consulting | 2009 – 2011**

- Designed technical architecture and documentation for Hyperion & OBIEE products.
- Managed installations, integrations, and reporting for enterprise BI systems.
- Developed reports, migrated legacy systems, and supported production environments.

### **General Dentist – Tooth Place Dental Care, Hyderabad | 2001 – 2002**

- Delivered preventive and restorative dental care; managed patient consultations and treatment planning.

### **Intern Dentist – Oxford Dental College, Bangalore | 2000 – 2001**

- Completed rotations across prosthodontics, oral surgery, and community dentistry.